## **Congratulations**

to the Class of 2024

## Health and Humanitarian Supply Chain Management Program



74 health and humanitarian professionals successfully completed and were awarded the Health & Humanitarian Supply Chain Management (HHSCM) Certificate. The program was offered in an interactive virtual format in 2024, continuing its mission to provide comprehensive training to professionals in the health and humanitarian sectors. Professionals from countries including India, Nigeria, Ireland, Peru, Sierra Leone, and the US participated representing a diverse range of organizations such as the Clinton Health Access Initiative and Pan Health American Organization (PAHO).

Due to increased demand for the training in this domain, the certificate program was delivered to two cohorts throughout April and May. Each cohort spanned three weeks, featured live, interactive sessions held Monday through Thursday from 9:30 AM to 1:00 PM EST. The curriculum focused on Responsive Supply Chain Design and Operations, Inventory Management and Resource Allocation, and Systems Operations and Strategic Interactions in Supply Chains. Participants engaged in comprehensive training on distribution network design, inventory and uncertainty management strategies, resource allocation, and systems dynamics, while equipping them with practical skills for managing health systems and responding effectively to disasters and health emergencies. Case studies and simulation games further enriched the learning experience, allowing participants to apply concepts in real-world scenarios and practice decision-making skills relevant to their work.

Participants consistently expressed high praise for the HHSCM program, noting the practical impact on their daily responsibilities. The program was led by CHHS Director and Professor Pinar Keskinocak at Georgia Tech, with contributions from former CHHS co-directors Drs. Özlem Ergun and Julie Swann, who are currently professors at Northeastern University and NC State University, respectively. Additional expertise was provided by guest instructors, including Dr. Dima Nazzal, Director of Professional Practice from the H. Milton Stewart School of Industrial and Systems Engineering at Georgia Tech, and Professor Paulo Gonçalves from the University of Lugano. The virtual course setup enabled unique interactions among participants and instructors through

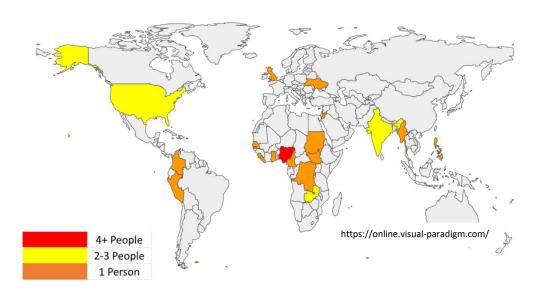
hands-on exercises, case study discussions, and group simulations that encouraged collaborative learning and knowledge sharing.

Thanks to the generous support from the UPS Foundation, <u>Andrea L. Laliberte</u>, <u>Richard E. Zalesky</u>, and Charlene O. Zalesky, scholarships were awarded to several HHSCM program participants, facilitating workforce development in health and humanitarian systems worldwide. The UPS Foundation has supported the HHSCM program for twelve years, helping to positively impact various organizations and the communities they serve.

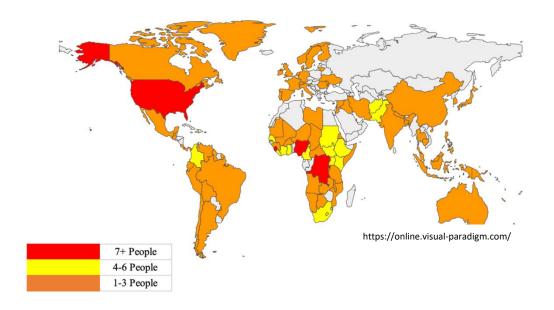
The next offering of the Health & Humanitarian Supply Chain Management (HHSCM) program will be in Fall of 2025. Check our website for updates on the exact dates, and subscribe to our newsletter for news about the center and our educational offerings. at Georgia Tech, applicants must complete their submission by December 31, 2024. The application package includes a current resume, two professional recommendation letters, and a qualification statement explaining the applicant's relevance and goals for participating. Scholarships, supported by The UPS Foundation, are intended for professionals from NGOs or the public health sector. Interested individuals should visit the Georgia Tech <a href="https://doi.org/10.1007/j.chm.nc.nlm.n

As we look to the future, we are excited to stay connected with the 2024 cohort and past alumni, continuing our educational outreach beyond borders to make a meaningful difference across the globe.

HHSCM 2024 Cohort: This year's HHSCM participants have lived or worked in 21 countries. (Below)



**HHSCM Program Reach**: Participants across all HHSCM program offerings have lived or worked in over 102 countries. (Below)



For further information on the Certificate in Health & Humanitarian Supply Chain Management, please visit: <a href="https://chhs.gatech.edu/professional-education">https://chhs.gatech.edu/professional-education</a>.

Several **scholarships** for the Health & Humanitarian Supply Chain Management professional education certificate program have been made possible thanks to generous support from

## The UPS Foundation



Andrea L. Laliberte Richard E. and Charlene O. Zalesky